



## Consultation Process within the Street Lighting PFI

**SSE Contracting  
Working in partnership with  
Nottingham City Council**

# Agenda

- Design preparation
- Key stakeholder consultation
- Construction
- Co-ordinating the works
- Removal of old and reinstatement
- Completed scheme
- Project evaluation

# Who are We?

## We are SSE Contracting (SSE)

- Working in partnership with Nottingham City Council as the Service Provider for the Street Lighting PFI Contract;
- We are experienced in PFI contracts – undertaking similar works in both Northern and Southern England;

# Key Facts!

The replacement of lighting equipment in the City of Nottingham, including for;

- Approx 24,000 lamp posts;
- Approx 11,000 lantern changes;
- Capital Investment;
- 25 year contract;
- 5 year Core Investment Period (CIP);

# Key Messages

- Only affordable means to carry out work;
- Major long term investment & employment by both SSE and NCC;
- Improved quality of lighting;
- Improved road safety;
- Supports NCC crime reduction initiatives;
- Supports NCC corporate carbon reduction initiatives;

# Key Messages

- Remote Monitoring – Central Management System (CMS);
- Dimming;
- Reduced burning hours (trimming);
- Reduced CO2 emissions;
- Innovation;
- Recycling Materials;

# Key Stakeholder Consultation

## Conservation Areas & City Centre

- Heritage lighting;
- Hanging baskets;
- Festive lighting;
- Tram system;

# Where Are We Starting?

- Each of the 20 Council wards to have works carried out in first 30 months of the contract;
- Works have commenced in the Dunkirk & Lenton Ward;
- Core Investment Programme (CIP) - details approximate dates when works will be carried out;





# Design Preparation

- **Reference Scheme**  
Dunkirk & Lenton Ward
- All streets are designed on an individual basis and drawn up in the office by fully trained designers, visits are made to the streets they are designing

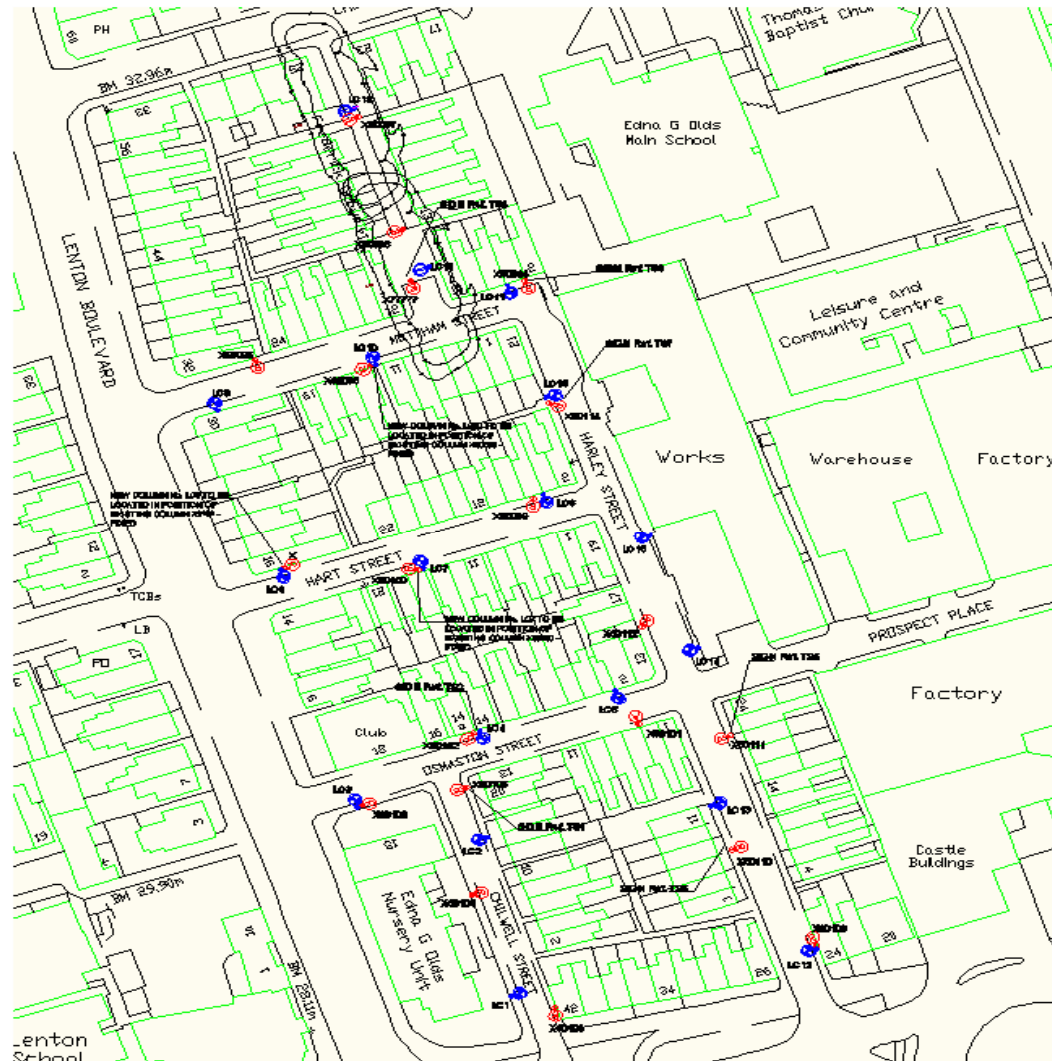
## FAQ's:

Where has my column gone?

I don't want that outside "MY" house.

Why are they bigger than the existing columns?

Why are there more/less columns?



# Pre-Construction

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## Pre-Start Letter drops

- advises you of what will happen during the construction period, and how you can help;
- contact details;
- delivered to each property approximately 20 days before works start on-site;



# Construction

How will the works be co-ordinated with others?

- Working in partnership with the Authority and our sub - contractors
- our aim is to be in and out of the street with as little disruption as possible;





# Construction

## Typical site in a PFI contract

- lamp-post installation works;
- transfer of electricity power supplies;
- column removals and reinstatements of footways;



# Construction

## Co-ordination during installation

- there will be instances of columns side by side at this stage;
- there is where we use existing electricity power supplies and transfer them to the new columns;



# Completed Works

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- Improved Quality of lighting
- Better colour rendition
- Fear of crime reduced
- Energy efficient



# Project Evaluation

## Aims & Objectives

To ensure that the majority of Nottingham residents experience little or no disruption as a result of installation works;

- Our objective is to improve our Service;
- We need to find out how we can improve;
- Identify our good and bad points;
- Find out what you think of our service;

# Project Evaluation

We welcome feedback – Critical, Constructive or Good:

## Typical Comments from other PFI Contracts

- *“a ramp could have been placed over the channel that was dug outside of my property”;*
- *“I like the style of the lamps and they give off a lovely bright light without being too glaring”;*
- *“the workmen were co-operative in making it easier to access my drive whilst parking”;*



# Additional Information

Corporate  
call centre



Faults

Emergencies

Call

0800 0966217

Client team



Council link with SSE

SSE



Lighting design enquiries

Customer Care Manager

Emergencies

# Summary

- Consult;
- Modern design standards;
- Installation - minimise disruption;
- Deliver an effective and energy efficient scheme;
- Carry out customer review survey;
- Continually learn, improve and develop the service;

# Summary

**We would welcome any questions you may  
have**



**Contact Tel. No: 0800 0966217**

**Website : [www.mynottingham.gov.uk/streetlighting](http://www.mynottingham.gov.uk/streetlighting)**